

Gozzano, 1st June 2022

QUALITY, ENVIRONMENT, HEALTH, AND SAFETY POLICY

Our Company,

always a reference manufacturer in our sector, directs its efforts and resources to the goal of:

- understanding and anticipating the needs and requirements of our customers through close communication with them and mutual interaction;
- bringing innovation to our market through the development of increasingly technological and design-oriented products capable of inspiring and conveying the emotion and enthusiasm that are the founding values of our Corporate identity;
- firmly safeguarding and protecting, also by resorting to the practice of patent filing, every product we conceive, study and manufacture, to ensure that the result obtained through the ingenuity, commitment and perseverance of the entire organisation does not become the property of other companies;
- working side by side with our customers in the achievement of common goals, working with the same vision, so that the successes achieved by both can be transformed into useful resources to face and win the challenges that our market offers us;
- monitoring all processes so that all activities are carried out and constantly improved in compliance with the requirements of the Client, in a sustainable manner compatible with the environment in respect of the protection of the health and safety of all parties involved;
- operating in compliance with all laws, standards and requirements to which the Company is committed and that regulate the above aspects, applying and continuously improving the Quality, Environment, Health and Safety Management System.

To achieve all this, we firmly believe we must:

- root the principle of continuous improvement in our company culture, by monitoring the entire company activity on a daily basis, with particular reference to the compliance of the product requirements, to the protection measures that have been identified to prevent the occurrence of hazardous situations for the environment, the health and safety of the workers and all stakeholders;

- continuously improve the product and level of service provided, in order to increase customer satisfaction;
- increase and consolidate the awareness and sense of belonging to the Company System in all partners, sharing its daily challenges and objectives, promoting a relationship of maximum collaboration and transparency with all workers;
- implement interventions on plants, infrastructures and equipment to ensure high levels of effectiveness and efficiency, environmental protection, health and safety;
- promote all awareness-raising and info-training activities on "customer satisfaction", product conformity, environmental protection, health and safety of workers and all stakeholders;
- provide safe and healthy working conditions that are appropriate to the specific nature of its risks and opportunities;
- promote, where possible, worker consultation and participation, removing any obstacles and/or barriers (language, retaliation, practices that penalise or discourage participation);
- adopt every possible operational management improvement activity in order to achieve a continuous reduction in the consumption of resources, energy and waste production.


CRISTINA S.r.l. a socio unico

Marco Caleffi

Presidente